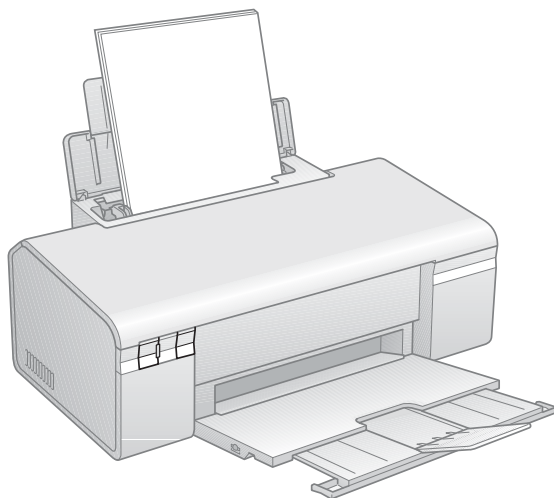


Epson Stylus® C120 Series



Quick Guide

Basic Printing
Maintaining Your Printer
Solving Problems

Contents

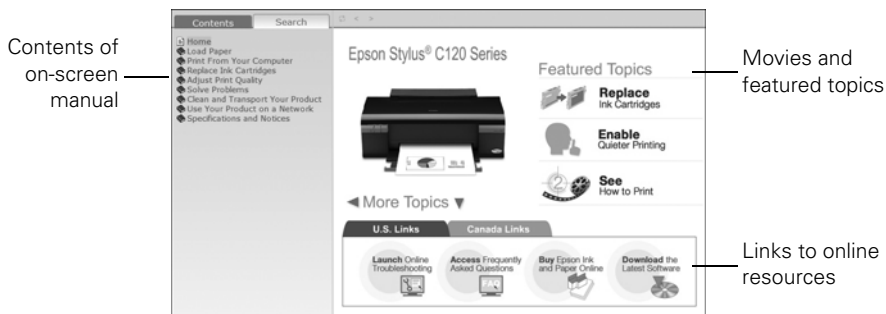
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Introduction

After you have set up your Epson Stylus® C120 Series printer as described on the *Start Here* sheet, turn here to:

- Load paper
- Get the basic steps for printing from your computer
- Perform routine maintenance
- Solve simple problems

For additional instructions, see the on-screen *User's Guide* by clicking the **C120 Series User's Guide** icon on your desktop.



Please follow these guidelines as you read your instructions:

Warning:

Warnings must be followed carefully to avoid bodily injury.

Caution:

Cautions must be observed to avoid damage to your equipment.

Note:

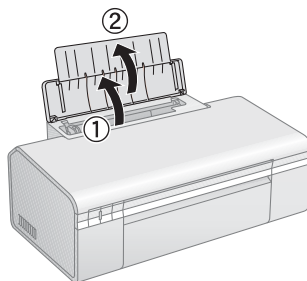
Notes contain important information about your product.

Tip:

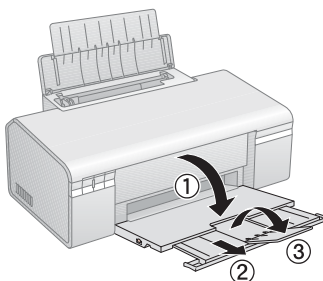
Tips contain hints for better printing.

Loading Paper

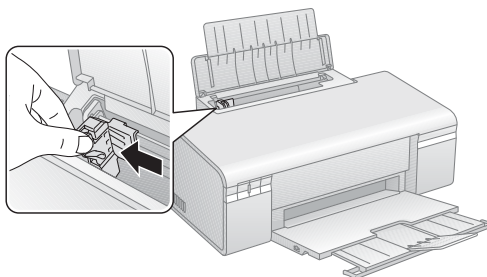
1. Open the paper support.



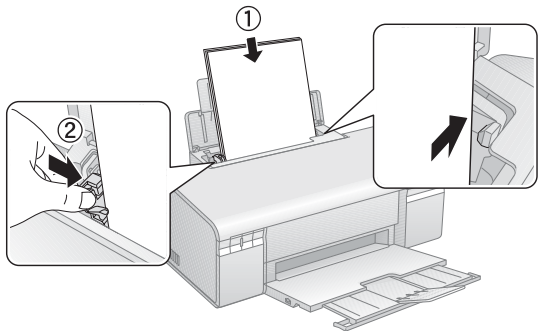
2. Open the output tray and pull out the extensions.



3. Squeeze the tab on the edge guide and slide it left.



4. Insert the paper, printable side up, against the right edge guide and beneath the tabs. (The printable side is whiter or brighter on some papers.) Always load paper short edge first, even for landscape printing.



5. Slide the left edge guide against the left edge of the paper (but not too tightly). You can load up to 80 sheets of plain paper and up to 20 sheets of matte or photo paper (see the *User's Guide* for capacity guidelines on other paper types).

Note:

The type of paper you choose affects the way your printout looks, so be sure to select the correct paper for your job. If you are just printing a rough draft, plain paper is fine. However, for the best results, you'll want to use one of Epson's special ink jet papers designed for your printer.

Using Special Papers

Epson® offers a wide array of high quality papers, making it easy to maximize the impact of your presentations and other projects.

Paper type	Size	Part number	Sheet count
Epson Bright White Paper	Letter (8.5 × 11 inches)	S041586	500
Epson Photo Paper Glossy	Borderless 4 × 6 inches	S041809	50
		S042038	100
	Letter (8.5 × 11 inches)	S041141 S041649 S041271	20 50 100

Paper type	Size	Part number	Sheet count
Epson Premium Photo Paper Glossy	Borderless 4 × 6 inches	S041808 S041727	40 100
	Borderless 5 × 7 inches	S041464	20
	Borderless 8 × 10 inches	S041465	20
	Letter (8.5 × 11 inches)	S041286 S041667	20 50
Epson Ultra Premium Photo Paper Glossy	Borderless 4 × 6 inches	S041934	50
	Letter (8.5 × 11 inches)	S041935	20
Epson Premium Photo Paper Semi-gloss	Borderless 4 × 6 inches	S041982	40
	Letter (8.5 × 11 inches)	S041331	20
Epson Presentation Paper Matte	Letter (8.5 × 11 inches)	S041062	100
	Legal (8.5 × 14 inches)	S041067	100
Epson Premium Presentation Paper Matte	Borderless 8 × 10 inches	S041467	50
	Letter (8.5 × 11 inches)	S041257	50
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches)	S041568	50
Epson Photo Quality Self-adhesive Sheets	A4 (8.3 × 11.7 inches)	S041106	10
Epson Iron-on Cool Peel Transfer Paper	Letter (8.5 × 11 inches)	S041153	10

You can purchase genuine Epson ink and paper at Epson Supplies CentralSM at www.epson.com/ink (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Basic Printing

This section describes the basic steps for printing a document or photo stored on your Windows® or Macintosh® computer.

Note:

For detailed instructions on printing, see the on-screen *User's Guide*.

Before you start, make sure you've installed your printer software and connected the Epson Stylus C120 Series printer to your computer as described on the *Start Here* sheet.

Tip:

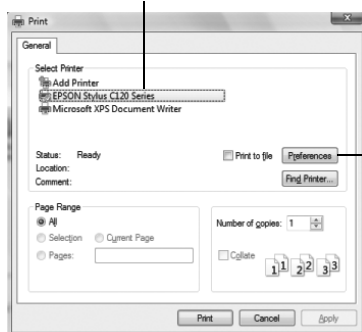
It's a good idea to check Epson's support web site periodically for free updates to your Epson Stylus C120 Series printing software. Open your on-screen *User's Guide* and select **Download the Latest Software** or visit Epson's support website at epson.com/support. Download instructions are posted for your convenience.



Printing in Windows

1. Load paper (see page 4).
2. Open your document or photo in a Windows program.
3. Open the File menu and select Print. You see a window like this one:

Select Epson Stylus C120 Series



Click here to open your printer software

4. Make sure **Epson Stylus C120 Series** is selected, then click the **Preferences** or **Properties** button.

(If you see a **Setup**, **Printer**, or **Options** button, click it. Then click **Preferences** or **Properties** on the next screen.)

5. On the **Main** tab, select the basic print settings:

Select the type of document you're printing
(choose **Photo** or **Best Photo** for pictures)

Select your
paper **Type**

Select your
paper **Size**



Click here for
borderless
photos

Select your
document
Orientation

Make sure you choose the correct paper **Type** setting for the paper you are using (see page 12 for details).

Note:

For more information about print settings, click the **?** or **Help** button.

6. For more printing options, click the **Advanced** tab.

Note:

For more information about advanced settings, or instructions on saving them as a group so you can reuse them later, click **?** or **Help**.

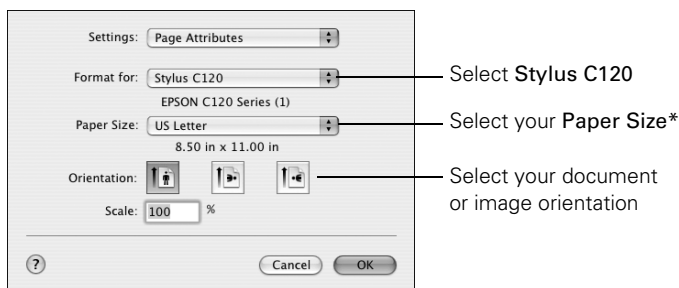
7. If you want to change the layout settings, click the **Page Layout** tab and select settings as necessary.

- Click **OK** to save your settings, then click **OK** or **Print** to start printing. This window appears and shows the progress of your print job.



Printing With Macintosh OS X

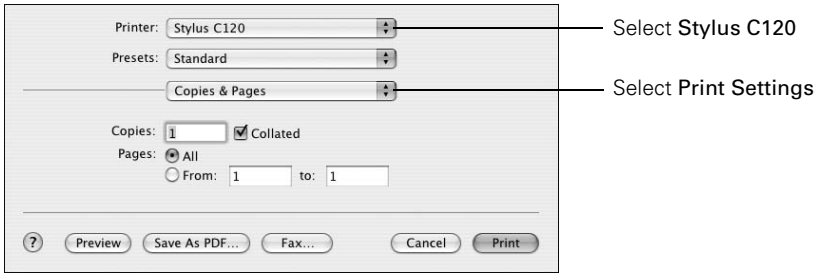
- Load paper (see page 4).
- Open your document or a photo in an application.
- Select **Page Setup** from the File menu. Make the following settings:



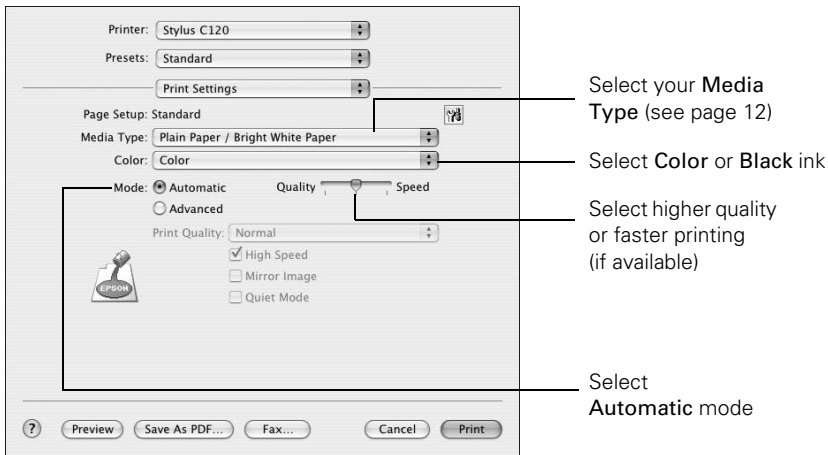
* For borderless printing, choose a **Sheet Feeder - Borderless** option in the Paper Size list for your paper size (US Letter, 8 × 10 in, 4 × 6 in, or 5 × 7 in).

- Click **OK** to close the Page Setup window.

5. Select **Print** from the File menu. You see a window like this one:



6. Choose **Print Settings** from the pop-up menu and select the following settings as necessary:



Note:

In certain programs, you may need to select **Advanced** before you can select **Print Settings**. For more information about printer settings, click the ? button.

7. Depending on your settings, you can choose these other options from the pop-up menu:

- **Copies & Pages:** Select the number of copies you want, or a page range.
- **Layout:** Select page layout options.
- **Scheduler:** Schedule your print job to print at a later time.
- **Paper Handling:** Select page printing options, such as **Reverse print order**.


- **ColorSync or Color Management:** Select ColorSync® or adjust the color controls, change the gamma setting, or turn off color adjustments in the printer software.
- **Cover Page (OS X 10.4.x only):** Add a cover page before or after the document.
- **Expansion:** Reduce or enlarge the image size for borderless printing.
- **Summary:** View a list of all your selections.


8. Click the **Advanced** button to change additional settings.

Note:

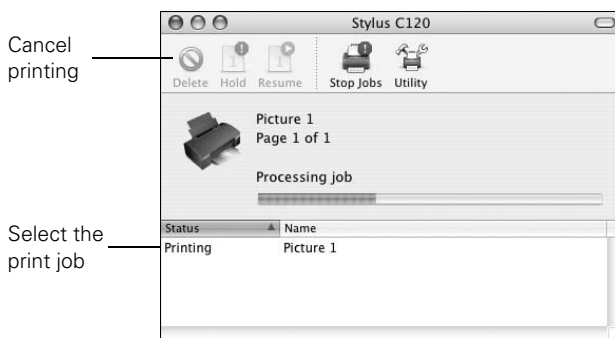
For more information on advanced settings, or instructions on saving them as a group so you can reuse them later, click ?.

9. Click **Print**.

10. To monitor the progress of your print job, click the  printer icon when it appears in the dock on the bottom of your desktop.

If you're using OS X 10.2.x, click the  Print Center icon instead, then double-click **Stylus C120** in the Printer List window.

You see a screen like this:



11. When you're finished, close the printer window or Print Center.

Selecting the Correct Paper Type

Select the correct **Type** (see page 8) or **Media Type** (see page 10) setting in your printer software:

For this paper	Select this setting
Plain paper Epson Bright White Paper Epson Presentation Paper Matte	Plain Paper/Bright White Paper
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Photo Quality Self-adhesive Sheets Epson Iron-on Cool Peel Transfer Paper	Premium Presentation Paper Matte
Envelopes	Envelope



Maintaining Your Printer

If you notice a decline in print quality, follow the instructions in this chapter for:

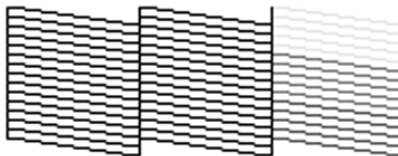
- “Checking the Print Head Nozzles” (see below)
- “Cleaning the Print Head” on page 14
- “Checking the Ink Cartridge Status” on page 15
- “Replacing Ink Cartridges” on page 16

Checking the Print Head Nozzles

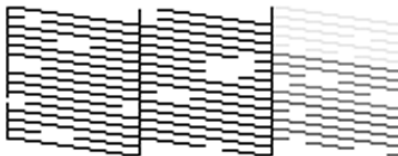
If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles.

1. Turn off the printer.
2. Load letter-size paper in the sheet feeder.
3. Press the  paper and  power buttons together and hold them down for about 3 seconds. The printer turns on and prints a test pattern.

Print head nozzles are clean:



Print head needs to be cleaned:



If the pattern does not look good, try cleaning the print head as described on the next page.

Cleaning the Print Head

If your printouts are unexpectedly light or faint, or you notice light or dark bands across your printout, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly. Run a nozzle check as described on page 13 to see if the print head needs cleaning.

Note:

Print head cleaning uses ink, so clean it only if quality declines and the nozzle check indicates that the print head needs to be cleaned.

If the Δ ink light comes on or flashes, you cannot clean the print head as described below. In this case, replace the appropriate ink cartridge first (see page 16) or clean the print head using the utility in the printer driver.

1. Make sure the printer is on and the Δ ink light is off.
2. Hold down the Δ ink button for 3 seconds until the \odot power light starts flashing. The printer runs a head cleaning cycle.

Caution:

Never turn off the printer while head cleaning is in progress. You may damage it.

3. When the \odot power light stops flashing, run a nozzle check (as described on page 13) to verify that the print head is clean.
4. If there are still gaps or lines, or the test patterns are faint, run another cleaning cycle and check the nozzles again.



Note:

If you don't see any improvement after cleaning the print head up to 4 times, turn off the printer and wait overnight. This lets any dried ink soften. Then try cleaning the print head again. If quality still does not improve, one of the ink cartridges may be old or damaged and needs to be replaced (see page 16).

Tip:

If you do not use your printer often, it is a good idea to print a few pages at least once a month to maintain good print quality.

Checking the Ink Cartridge Status

When the  ink light starts flashing, one or more cartridges are low on ink. When the  ink light stays on, you need to replace the cartridge(s).

Caution:

You cannot print if one or more cartridges are expended. Leave the expended cartridge(s) installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

A window may appear on your screen if you try to print when ink is low. On a Windows computer that is connected to the Internet, you may see a screen asking if you want to receive ink offers and other updates from Epson. Click **Accept** or **Decline** to continue.

Note:

To disable checking for ink offers or updates from Epson, see the instructions in your on-screen *User's Guide*.

You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766). Use these part numbers when you order or purchase new ink cartridges:

Color	Part number
Black	68 (high capacity; two required)
Cyan	69
Magenta	69
Yellow	69

Note:

The Epson Stylus C120 Series requires two black ink cartridges. You must use the number 68 (high capacity) black ink cartridges, not the number 69 (standard capacity) ones.




We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.


Cartridge yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the "replace cartridge" indicator comes on. The printer ships with full cartridges and part of the ink from the first cartridges is used for priming the printer.

For best printing results, use up a cartridge within six months of opening the package.

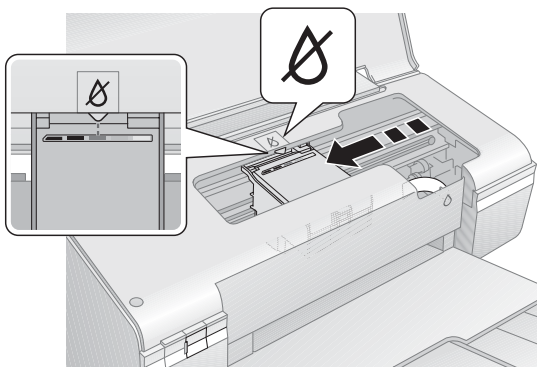
Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin. Once you start replacing a cartridge, you must complete all the steps in one session.


1. Make sure the printer is on.
2. Open the printer cover.
3. Press and release the  ink button. The  power and  ink lights flash.

If one of the cartridges is low or expended, the printer moves that cartridge to the  expended ink mark. Go to step 4.


If no cartridges are low or expended, the ink cartridge holder moves to the ink replacement position. Go to step 4.





Note:

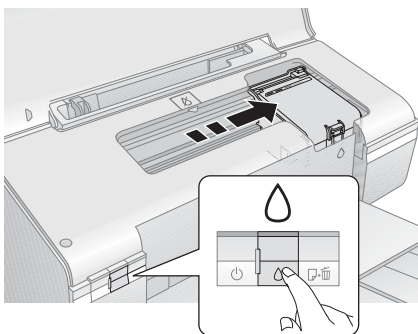
Do not hold down the  ink button for more than 3 seconds or the printer will start to clean the print head.

Caution:

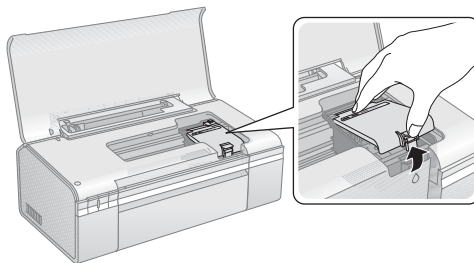
Do not move the print head by hand; this may damage the printer. Always press the  ink button to move it.

4. Press the  ink button again.

- If another cartridge is low or expended, it moves to the  expended ink mark.
- Once the printer identifies all of the low or expended ink cartridges, the print head moves to the ink cartridge replacement position.



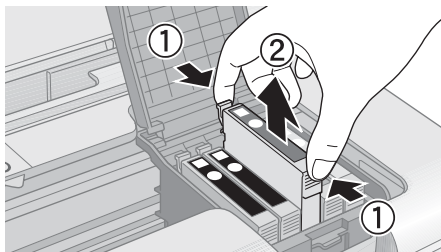
5. Open the cartridge cover.



Caution:

Never attempt to open the cartridge cover when the print head is moving. Wait until the cartridges have moved to the replacement position.

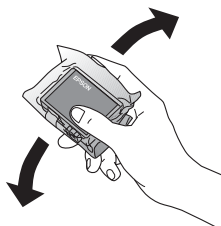
6. Squeeze the tab at the back of the cartridge and lift it straight out. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.



Warning:

If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. Keep cartridges out of the reach of children.

7. Before you open the new ink cartridge package, shake it four or five times. Then remove it from the package.

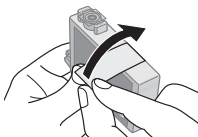
**Caution:**

Do not touch the green chip on the front of the cartridge. This can damage the ink cartridge.

8. Remove the yellow tape from the bottom of the ink cartridge.

Caution:

If you do not remove the yellow tape before installing the ink cartridge, print quality may decline or you may not be able to print.

**Caution:**

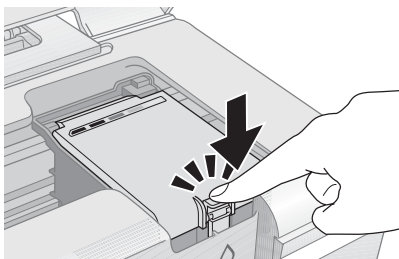
Do not remove any other seals from the cartridges.



9. Place the new ink cartridge into the cartridge holder and push it down until it clicks into place.



10. Once you replace any other cartridges that need replacing, close the ink cartridge cover and press it until it clicks into place.



11. Close the printer cover.
12. Press the \triangle ink button. The printer begins charging ink and the \odot power light starts flashing. This takes about 1 1/2 minutes. When it's finished, the \odot power light stops flashing and remains on, and the \triangle ink light goes out.

Caution:

Never turn off the printer while the \odot power light is flashing or you'll waste ink.

If you removed a low or expended ink cartridge, you cannot reinstall and use the cartridge.

Note:














If the \triangle ink light stays on (not flashing), the ink cartridge may not be installed correctly. Press the \triangle ink button again and reinstall the ink cartridge until it clicks into place.










Solving Problems

If you have a problem with your Epson Stylus C120 Series printer, check the lights on the control panel to diagnose the cause.

You can also check “Problems and Solutions” on page 21 for basic troubleshooting suggestions, or double-click the *User’s Guide* icon on your computer desktop for more detailed help.

Error Indicators

Light status	Cause	Solution
 Flashing  Flashing fast  Flashing fast	The printer cover is open.	Close the printer cover.
 Flashing  Off  On	No paper is loaded in the sheet feeder.	Load paper in the sheet feeder. See page 4.
	Multiple pages have been fed into the sheet feeder.	Press the  paper button to eject the paper. Then reload the paper; see page 4.
 Flashing  Off  Flashing	Paper is jammed.	See page 22.
 On  Flashing  Off	An ink cartridge is running low on ink.	See page 15.


Light status			Cause	Solution
 On	 On	 Off	An ink cartridge is expended or not installed correctly.	See page 15.
 Off	 Flashing fast	 Flashing fast	A part needs to be replaced.	Contact your local authorized servicer or contact Epson for a referral; see page 23.
 Off	 Flashing	 Flashing	There is a problem with the printer.	Turn the printer off and then back on. If the error does not clear, contact your local authorized servicer or contact Epson for a referral; see page 23.


Problems and Solutions

Check the solutions below if you're having trouble using your printer.

Paper Feeding Problems

- Make sure the paper size settings are correct for the paper you loaded.
- Make sure your paper is loaded short edge first and is positioned against the right edge guide with the left edge guide against its left side. Don't load paper above the arrow mark inside the left edge guide.
- If paper doesn't feed, remove it from the sheet feeder. Flip through the stack to separate the sheets a little. Then reload the paper against the right edge guide, and slide the left edge guide against the paper (but not too tightly). Make sure the paper is not in front of the feeder guard.
- Do not load too many sheets at once (up to 20 sheets of photo or matte paper and 80 sheets of plain paper). See the *User's Guide* for more information.

- If paper is jammed, follow these steps to clear the jam:
 1. Press the  paper button to eject the jammed paper. If the jammed paper is not ejected, go to the next step.
 2. If the paper is stuck near the sheet feeder or output tray, gently pull it out.

If the paper is stuck inside, press the  power button to turn off the printer. Open the printer cover and remove any paper inside, including any torn pieces. Do not pull it out backward; this can damage the sheet feeder. Close the printer, then turn it back on.

Print Quality Problems

If you have any problems with the print quality, try these solutions:

- Load the paper printable side up (usually the whiter, brighter, or glossy side).
- Make sure your paper isn't damp or curled.
- Use a support sheet with special paper or load your paper one sheet at a time. Remove sheets from the output tray so not too many collect at a time.
- Make sure the type of paper you loaded matches the paper size and paper type settings in your printer software (see page 12).
- For the best print quality, use Epson special paper (see page 5) and genuine Epson ink cartridges (see page 15).
- If you notice light or dark bands across your printouts or they are too faint, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly. Run a nozzle check as described on page 13 to see if the print head needs cleaning.
- Clean the print head as described on page 14.
- If you notice jagged vertical lines, you may need to align the print head. See your *User's Guide* for instructions.
- The ink cartridges may be old or low on ink (see page 16 for instructions on replacing an ink cartridge).

Where To Get Help

Epson Technical Support

Epson provides these technical support services:

Internet Support

Visit Epson's support website at epson.com/support and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Epson Stylus C120 Series)
- Product serial number (located on the label in back)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

- U.S.: (562) 276-7525, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Saturday
- Canada: (905) 709-2567, 6 AM to 6 PM, Pacific Time, Monday through Friday

Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Other Software Technical Support

Software	Telephone/Fax	Online and E-mail
ArcSoft PhotoImpression	(510) 440-9901 8:30 AM - 5:30 PM, Pacific Time, Monday - Friday Fax: (510) 440-1270	www.arcsoft.com support@arcsoft.com

Notices

Important Safety Instructions

Before using your Epson Stylus C120 Series printer, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the printer.
- Use only the type of power source indicated on the printer label.
- Use only the power cord that comes with the printer. Use of another cord may cause fires or shock. Do not use the cord with any other equipment.
- Place the printer near a wall outlet where the plug can be easily unplugged.
- Do not let the power cord become damaged or frayed.
- If you use an extension cord with the printer, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Avoid locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust.
- Leave enough room around the printer for sufficient ventilation. Do not block or cover openings in the printer case or insert objects through the slots.
- Do not place the printer near a radiator or heating vent or in direct sunlight.
- Place the printer on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Make sure the back of the printer is at least 4 inches (10 cm) away from the wall.
- Do not spill liquid on the printer.
- Except as specifically explained in your documentation, do not attempt to service the printer yourself.
- Unplug the printer and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance. Adjust only those controls that are covered by the operating instructions.
- When storing or transporting the printer, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.

Ink Cartridge Safety Instructions

- Keep ink cartridges out of the reach of children and do not drink the ink.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water.
- Do not put your hand inside the printer or touch any cartridges during printing.
- Install a new ink cartridge immediately after removing an expended one. Leaving cartridges uninstalled can dry out the print head and may prevent the printer from printing.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the printer. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area.

FCC Compliance Statement

For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals;
and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: Ink jet printer
Model: B421A

Epson America, Inc., Limited Warranty

What Is Covered: Epson America, Inc. (“Epson”) warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States or Canada, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson ConnectionSM at (562) 276-7525 (U.S.) or (905) 709-2567 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in Canada or the U.S. (excluding Puerto Rico and U.S. Possessions). Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If your printer is being repaired, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be fixed and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson’s option, may be another model of like kind and quality. Epson liability for replacement of the covered printer will not exceed the original retail selling price of the covered printer. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty does not apply to refurbished or reconditioned products. This warranty covers only normal use in the United States and Canada. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product

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